

Intervention Catalogue, Fees, and Terms | Valid from 01/07/2026 | 9

These fees apply to both NDIS-funded supports and private fee-paying clients receiving the same supports.

Cancellation Terms

Notice Period	Fee	Conditions
Two (2) clear business days or more	nil	We will reschedule your appointment within the plan period where possible.
Less than two (2) clear business days	100% of the session fee & travel cost	You may opt for us to do indirect work or a Koorana Online session in lieu of a cancellation fee. However, fee will be payable if we are unable to book your time slot with other billable work.
No show (no notice)	100% of the session fee & travel cost	You may opt for us to do indirect work or a Koorana Online session in lieu of a cancellation fee. However, fee will be payable if we are unable to book your time slot with other billable work.
Safety-related cancellation / clinician withdrawal	100% of the session fee & travel cost	A session may be charged (including travel where applicable) when a clinician cannot safely commence the session or must end the session early due to safety concerns identified on arrival or during the appointment. Safety concerns include (but are not limited to) aggressive or threatening behaviour, unmanaged animals, intoxication/substance use, unsafe home conditions (e.g., smoke, mould, bodily waste, extreme clutter), presence of weapons, refusal to permit shoe covers when shoes are requested to be removed, the presence of an unexpected adult in the home not previously disclosed or other hazards and not covered by the current risk assessment.

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Intervention Fee Schedule

NDIS Registration Group Name	Support Category	Support Item	Child Age	Service Fee per 10 minutes	Service Fee per hour	Service Description
Early Intervention Supports for Early Childhood	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions (Other Early Childhood Professional) 15_005_0118_1_3	0-8 years old	\$32.33	\$193.99	Koorana's Key Worker model and Enhanced Key Worker model are a service for families who have a child with a disability or developmental delay or whose child may need some extra help to reach their developmental milestones. These models are used for children under the age of 9 years. Under both models, you will be allocated a Key Worker who will visit you regularly to talk about what you want for your child, and who will suggest strategies you can use in daily routine activities in and out of the home to develop your child's play and learning skills. Where you opt for the Key Worker model, they will also deliver therapies on behalf of the other disciplines. This provides you with one point of contact. Research
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions (Developmental Educator) 15_613_0118_1_3	0-8 years old	\$32.33	\$193.99	
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions (Speech Pathologist) 15_622_0118_1_3	0-8 years old	\$32.33	\$193.99	
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions (Early Childhood Teacher or Educator) 15_625_0118_1_3	0-8 years old	\$32.33	\$193.99	
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions (Occupational Therapist)	0-8 years old	\$32.33	\$193.99	

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NDIS Registration Group Name	Support Category	Support Item	Child Age	Service Fee per 10 minutes	Service Fee per hour	Service Description
		15_617_0118_1_3				shows this model is 'best practice' for children in this age group.
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions (Social Worker)	0-8 years old	\$32.33	\$193.99	Where you prefer to have your child see specific disciplines, you may opt for the Enhanced Key Worker model. Under this model, the Key Worker will assist with collaboration and coordination between each specialist.
		15_621_0118_1_3				
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions (Physiotherapist)	0-8 years old	\$30.67	\$183.99	The service is staffed by Specialist Teachers, Speech Pathologists, Occupational Therapists, Social Workers, Physiotherapists and Psychologists who all form part of a collaborative team around your child.
		15_003_0118_1_3				
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood Interventions – Psychologist	0-8 years old	\$42.17	\$252.99	
		15_001_0118_1_3				
	Improved Daily Living Skills	Capacity Building Supports for Early Childhood – Allied Health Assistant Level 2	0-8 years old	\$14.47	\$86.79	Koorana offers a Therapy Assistant service. A Therapy Assistant will support a child or young person with implementing therapeutic strategies determined by their allied health practitioner or Key Worker.
		15_008_0118_1_3				
Therapeutic Supports	Improved Daily Living Skills	Assessment, Recommendation, Therapy or Training – Occupational Therapist	9+ years old	\$32.33	\$193.99	Koorana's Multidisciplinary model is a service for families who have a child or young person with a disability or developmental delay or whose child or young person may need some extra help to reach
		15_617_0128_1_3				

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NDIS Registration Group Name	Support Category	Support Item	Child Age	Service Fee per 10 minutes	Service Fee per hour	Service Description
						their developmental milestones. The Multidisciplinary model is used for children over the age of 9 years. This service fee will be charged for services of an Occupational Therapist.
	Improved Daily Living Skills	Assessment, Recommendation, Therapy or Training – Physiotherapist 15_055_0128_1_3	9+ years old	\$30.67	\$183.99	As above, this service fee will be charged for our Physiotherapists' time as part of our Multidisciplinary model.
	Improved Daily Living Skills	Assessment, Recommendation, Therapy or Training – Social Worker 15_621_0128_1_3	9+ years old	\$32.33	\$193.99	As above, this service fee will be charged for our Social Workers' time as part of our Social Worker model.
	Improved Daily Living Skills	Assessment, Recommendation, Therapy or Training – Speech Pathologist 15_622_0128_1_3	9+ years old	\$32.33	\$193.99	As above, this service fee will be charged for our Speech Therapists' time as part of our Multidisciplinary model.
	Improved Daily Living Skills	Assessment, Recommendation, Therapy and/or Training (Includes Assistive Technology) – Psychologist 15_054_0128_1_3	9+ years old	\$42.17	\$252.99	As above, this service fee will be charged for our psychologists' time as part of our Multidisciplinary model.

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NDIS Registration Group Name	Support Category	Support Item	Child Age	Service Fee per 10 minutes	Service Fee per hour	Service Description
	Improved Daily Living Skills	Therapy Assistant Level 2 15_053_0128_1_3	9+ years old	\$14.47	\$86.79	Koorana offers a Therapy Assistant service. A Therapy Assistant will support a child or young person with implementing therapeutic strategies determined by their allied health practitioner or multidisciplinary team.
		Group Therapy	Any age	Billed as a shared cost between the group participants as per the service fee relevant to the group		Koorana offers specialist, best-practice therapeutic programs provided in a small group setting.

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Travel Costs

NDIS Registration Group Name	Support Category	Support Item	Child Age	Service Fee	Service Description
All the above	All the above	Provider travel – Labour Costs (Time)	Any age	Up to 30 minutes (each way if return journey is applicable) travel time will be charged to the minute at 50% of the associated hourly rate. By agreement, we may travel more than 30 minutes to non-NDIS clients and charge actual time for return travel (journey to you and to our usual place of work).	For all community-based appointments (home, school, preschool, other) which require practitioners to travel to the appointment, a travel charge will apply to cover the cost of the practitioners' time in travelling to the appointment (when we are required to pay our staff for this time only). Up to 30 minutes travel time from the appointment for the last community client of the day (when we are required to pay our staff for this time only).
Early Intervention Supports for Early Childhood	Improved Daily Living Skills	Early Intervention Supports For Early Childhood - Provider travel - non-labour costs - NSW 15_799_0118_1_3	<9 years old	\$0.99 per kilometre Full reimbursement of the actual cost for any road tolls or parking costs	For all community-based appointments (home, school, preschool, other) which require practitioners to travel to the appointment, the following will be charged: - A per kilometre rate for the distance travelled by Koorana's worker to (and where applicable from) the participant's service. - Any costs incurred such as road tolls or parking fees.
Therapeutic Supports	Improved Daily Living Skills	Therapeutic Supports - Provider travel - non-labour costs – NSW 15_799_0128_1_3	Any age		

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					For NDIS claims, this will be invoiced using the NDIS travel non-labour line item up to the NDIS price limit; where required, units will be adjusted to reflect the kilometre rate applied.
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Please note: Where relevant, the NDIS suffix item is applied to the primary code for the relevant discipline or service based on the relevant service type:

- **_CA** — Cancellation, at the full direct service rate
- **_NF** — Non-Face-to-Face, at the full direct service rate
- **_PT** — Provider Travel, at exactly 50% of the direct service rate
- **_RR** — NDIA Requested Reports, at the full direct service rate
- **_TH** — Telehealth, at the full direct service rate

Standard Session Times

Initial Sessions

Initial sessions will include an initial review of the child's abilities and function, gathering and review of the child's history and background and goal setting. This may be conducted over more than one session (such as a session with the parent without the child present so that the parent and therapist may talk freely and a follow up session with both the parent and child present). They will generally take 90 minutes and will be charged for the actual time taken. Part of the initial session may include the review of documentation (such as assessments, reports or referrals).

Ongoing Sessions

Ongoing or regular sessions will be charged at 70 minutes. As a guide, this will include a 45-minute appointment with an additional 25 minutes consisting of preparation, case notes and follow up as required. The total time spent between preparation, appointment and follow up will be adjusted based on your family's needs (e.g., you may require more face-to-face time and less preparation/follow up). If the session is extended in time, Koorana will charge for the actual time taken.

You will not be charged for time spent on administration, such as the processing of NDIS payment claims or the following:

- Developing and agreeing Service Agreements
- Entering or amending participant details into system
- Making participant service time changes

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- Ongoing NDIS plan monitoring
- Making service bookings

Koorana reserves the right to fully adopt the conditions prescribed by the National Disability Insurance Agency, as amended from time to time. Should changes be made to our Pricing or Terms as outlined in this document, these will be notified to participants in writing with 7 days' notice.

For the complete NDIS Pricing Arrangements and Price Limits, please refer to ndis.gov.au/providers/price-guides-and-pricing.

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